

## Feel Free - Our Carefree all-round package for your holidays!

Carefree vacation with our unique carefree all-round package, which goes far beyond the official requirements. Your health is close to our heart.

With our partner, the Europäische Reiseversicherung, we can offer this carefree all-inclusive package for your winter vacation 2020/2021.

## Our contribution - Included with every booking:

- Contactless Check-In & Check-Out
- On request you receive free disposable mouth-nose protection masks
- Hand disinfection gel in all public areas
- Antibacterial cleansing gel in all rooms for take away
- Multifunctional scarf (bandana), usable as scarf and mouthguard, you will receive as a welcome gift on your arrival
- Controlled access to our restaurant (both for breakfast and dinner) - you can reserve your table in advance at the time you want. We reduce our seats by about 50% and can therefore guarantee a pleasant and smooth flow in the restaurant and keep the minimum distance
- Continuous disinfection of all public areas
- Thorough cleaning and disinfection of the guest rooms
- We follow all safety protocols of the local authorities

We would like to point out that a **free cancellation** is possible up to **14 days before the date of arrival**.

**Under the following circumstances a cancellation or a rebooking is possible AT ANY TIME and will not be charged:**

- Official travel warning for the region
- Border closure and ban on transit
- Closure of the cable cars in our village

## Included with the subscription to the Europäische Reiseversicherung insurance:

For most insurance companies the following applies: As long as Covid-19 is classified as a pandemic by the WHO, the insurance companies do not have to pay.

However, the European travel insurance **has abolished this general regulation for itself**. The so-called "pandemic exclusion" no longer applies. Instead, Covid-19 diseases are insured **like any other unexpected serious illness**.

**That means:** If you fall ill with Covid-19 while on vacation, the European travel insurance will pay the travel interruption costs. If you cannot even begin your vacation due to Covid-19 disease, the insurance will cover the cancellation fees.

- If you suffer from Covid-19 (before you start your trip or on vacation)
- If a close relative or someone living with you in your household falls ill with Covid-19 and your presence at home is urgently needed
- If you have a fever and suspected corona, even if your test result is negative later.
- If you have a positive test result without symptoms
- If a close relative in the shared household is ill and you have to be quarantined

**We are happy to help you with the conclusion of an insurance policy.**

**You can find more information here:**

<https://service.europaeische.at/doc/de/Information-Hotellerie-Oesterreich.pdf>

## With D i s t a n c e the best winter:

This is the motto under which the St. Anton am Arlberg vacation region presents its measures for the 2020/2021 winter season.

**You will find continuously updated information on the website of the tourist office**

**St. Anton am Arlberg or directly here:**

<https://www.stantonamarlberg.com/en/archiv/highlights-news/covid19-risikomanagement-wintertourismus>

We hope this will give you an overview of the measures we have taken and promise you that we will offer our guests the greatest possible security.

**Your Family Fahrner**

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